|  |
| --- |
| **True / False** |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 1. ​Managed care services are always paid for and regulated by the government.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 2. ​Patients are discharged earlier from hospitals to reduce the cost of care.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 3. ​Long-term care facilities provide services to individuals with stable chronic illnesses.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 4. ​  Rehabilitation is a service to help a patient regain abilities after illness.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 5. ​The gynecological department of the hospital cares for newborn infants and their mothers.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 6. ​Health maintenance organizations are a type of insurance.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 7. ​A hospital is an example of an acute care facility.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 8. ​Individuals who receive care in their homes are called patients.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| 9. ​A pediatric hospital cares for children from birth to age 18.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | True | |

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| 10. ​The health care facility must hold a state certification, which permits it to conduct business.   |  |  |  | | --- | --- | --- | |  | a. | True | |  | b. | False |  |  |  | | --- | --- | | *ANSWER:* | False | |

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| --- |
| **Multiple Choice** |

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| 11. Health care facilities provide all the following services *except* ​   |  |  |  | | --- | --- | --- | |  | a. | ​ providing care for the sick and injured. | |  | b. | ​ promoting immunity from disease and illness. | |  | c. | ​ providing education for health care workers. | |  | d. | ​ promoting research in the sciences of medicine and nursing. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 12. ​ Acute care facilities provide care to individuals known as   |  |  |  | | --- | --- | --- | |  | a. | ​ patients. | |  | b. | ​ residents. | |  | c. | ​ clients. | |  | d. | ​ patrons. |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| 13. ​ Long-term care facilities provide   |  |  |  | | --- | --- | --- | |  | a. | ​ trauma care to acutely ill individuals. | |  | b. | ​ obstetrical care to mothers and infants. | |  | c. | ​ care for individuals who are undergoing surgery. | |  | d. | ​ services to persons with stable chronic illnesses. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 14. ​The hospice supports   |  |  |  | | --- | --- | --- | |  | a. | ​individuals who are having surgical procedures. | |  | b. | ​clients who have no financial resources. | |  | c. | ​terminally ill individuals and their families. | |  | d. | ​individuals who require psychiatric care. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 15. ​Long-term acute care hospitals   |  |  |  | | --- | --- | --- | |  | a. | ​are comparable to long-term care nursing facilities. | |  | b. | ​provide services to unstable, short-term patients. | |  | c. | ​accept patients with a good chance for improvement. | |  | d. | ​provide acute, complex care for terminally ill patients. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 16. ​Magnet hospitals   |  |  |  | | --- | --- | --- | |  | a. | ​recognize outstanding physician services. | |  | b. | ​recognize excellence in nursing care. | |  | c. | ​comprise about 30 percent of all facilities. | |  | d. | ​focus on negative outcomes of care. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 17. ​Health care is financed by all of the following *except*   |  |  |  | | --- | --- | --- | |  | a. | ​the Health Care Financing Association. | |  | b. | ​private insurance plans. | |  | c. | ​governmental programs. | |  | d. | ​health maintenance organizations. |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 18. ​Cost containment   |  |  |  | | --- | --- | --- | |  | a. | ​is not a priority for the health care worker. | |  | b. | ​involves saving money from your paycheck. | |  | c. | ​requires workers to use costly supplies. | |  | d. | ​involves avoiding waste and minimizing expenses. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 19. ​An important concern in health care is   |  |  |  | | --- | --- | --- | |  | a. | ​preserving life at all costs. | |  | b. | ​withholding expensive care from the elderly. | |  | c. | ​maintaining and enhancing quality of life. | |  | d. | ​humanizing care only for young patients. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 20. ​Medicare payment to the acute care facility is based on   |  |  |  | | --- | --- | --- | |  | a. | ​the actual cost of providing care. | |  | b. | ​diagnosis related groups. | |  | c. | ​a rate equivalent to private insurance. | |  | d. | ​a uniform procedural payment scale. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 21. ​A review and evaluation to ensure that the facility maintains acceptable standards of practice is a   |  |  |  | | --- | --- | --- | |  | a. | ​survey. | |  | b. | ​license. | |  | c. | ​certification. | |  | d. | ​utilization review. |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 22. ​The governmental agency that protects the health and safety of employees is   |  |  |  | | --- | --- | --- | |  | a. | ​TJC. | |  | b. | ​HCFA. | |  | c. | ​health department. | |  | d. | ​OSHA. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 23. ​A written notice that informs the facility of violations of OSHA rules is a   |  |  |  | | --- | --- | --- | |  | a. | ​citation. | |  | b. | ​survey. | |  | c. | ​certification. | |  | d. | ​review. |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 24. ​The purpose of the quality assurance (QA) committee is to   |  |  |  | | --- | --- | --- | |  | a. | ​write deficiencies of the staff. | |  | b. | ​create a good paper trail. | |  | c. | ​identify and correct problems. | |  | d. | ​develop material safety data sheets. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 25. ​A staff member who has received training to perform more than one kind of work is considered   |  |  |  | | --- | --- | --- | |  | a. | ​patient-focused. | |  | b. | ​multiskilled. | |  | c. | ​transitional. | |  | d. | ​accredited. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 26. ​Which of the following is an advantage of cross-training a nursing assistant?   |  |  |  | | --- | --- | --- | |  | a. | ​Cross-trained nursing assistants can perform all health care skills. | |  | b. | ​Cross-trained nursing assistants can only perform specific tasks. | |  | c. | ​Cross-trained nursing assistants help reduce patient waiting time. | |  | d. | ​Cross-trained nursing assistants can make decisions for patients. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 27. ​Why is employment of nursing assistants in the U.S. expected to grow by 20 percent by the year 2020?   |  |  |  | | --- | --- | --- | |  | a. | ​Because the overall U.S. population is increasing. | |  | b. | ​Because the elderly population is increasing. | |  | c. | ​Because more people are expected to immigrate to the U.S. | |  | d. | ​Because of rapid advances in health care technologies. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 28. ​Which of the following is not an example of preventive care?   |  |  |  | | --- | --- | --- | |  | a. | ​Prenatal care | |  | b. | ​Annual physical examinations | |  | c. | ​Emergency treatment | |  | d. | ​ Immunizations |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 29. ​Which of the following individuals would be considered a health care consumer?   |  |  |  | | --- | --- | --- | |  | a. | ​A hospital patient | |  | b. | ​A client receiving home care | |  | c. | ​A resident of a long-term care facility | |  | d. | ​All of the above |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 30. ​A patient who is experiencing a stroke has which type of condition?   |  |  |  | | --- | --- | --- | |  | a. | ​Acute | |  | b. | ​Chronic | |  | c. | ​Orthopedic | |  | d. | ​Psychiatric |  |  |  | | --- | --- | | *ANSWER:* | a | |

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| 31. ​A long-term care facility would be most likely to provide care to a resident who has which of the following conditions?   |  |  |  | | --- | --- | --- | |  | a. | ​Urinary tract infection | |  | b. | ​Allergies | |  | c. | ​Severe burns | |  | d. | ​Parkinson’s disease |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 32. ​In an assisted living facility (ALF), the majority of care is provided by   |  |  |  | | --- | --- | --- | |  | a. | ​registered nurses. | |  | b. | ​medical assistants. | |  | c. | ​personal care assistants. | |  | d. | ​physicians. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 33. ​What is the purpose of respite care?   |  |  |  | | --- | --- | --- | |  | a. | ​To care for individuals with developmental disabilities | |  | b. | ​To assist with activities of daily living | |  | c. | ​To offer rehabilitative care following surgery | |  | d. | ​To allow a caregiver time off |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 34. ​Moving a patient between different care sites as a person's needs change is called a(n)   |  |  |  | | --- | --- | --- | |  | a. | ​coordination. | |  | b. | ​restorative service. | |  | c. | ​transition. | |  | d. | ​patient-focus. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 35. ​Which of the following is an example of a *specialized* service that is offered by a hospital?   |  |  |  | | --- | --- | --- | |  | a. | ​Critical care | |  | b. | ​Pharmacy | |  | c. | ​Obstetrics | |  | d. | ​Post-anesthesia recovery |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 36. ​A catheter infection that a patient develops while hospitalized is considered a(n)   |  |  |  | | --- | --- | --- | |  | a. | ​preventable event. | |  | b. | ​chronic illness. | |  | c. | ​trauma. | |  | d. | ​All of the above |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 37. ​Which of the following statements about Medicare is correct?   |  |  |  | | --- | --- | --- | |  | a. | ​Medicare is a state-run government program. | |  | b. | ​Medicare pays a portion of health care costs for persons 65 years and over. | |  | c. | ​Medicare pays health care costs for pregnant women. | |  | d. | ​Medicare pays health care costs for individuals who fall into certain income categories. |  |  |  | | --- | --- | | *ANSWER:* | b | |

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| 38. ​One of the goals of the Affordable Care Act (ACA) is to   |  |  |  | | --- | --- | --- | |  | a. | ​provide free health care to patients who enroll in medical research studies. | |  | b. | ​pay for the health care of dependents and survivors of persons who are in active military service. | |  | c. | ​fund reproductive health care for members of both sexes. | |  | d. | ​require insurance companies to cover people with pre-existing medical conditions. |  |  |  | | --- | --- | | *ANSWER:* | d | |

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| 39. ​A voluntary process in which a professional organization recognizes a facility for demonstrating its ability to meet certain quality standards and criteria is called   |  |  |  | | --- | --- | --- | |  | a. | ​licensure. | |  | b. | ​certification. | |  | c. | ​accreditation. | |  | d. | ​inspection. |  |  |  | | --- | --- | | *ANSWER:* | c | |

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| 40. ​Which of the following is true about a hospital’s participation in Medicare and Medicaid programs?   |  |  |  | | --- | --- | --- | |  | a. | ​Many hospitals choose not to receive Medicare and Medicaid reimbursement. | |  | b. | ​Only CMS accredited hospitals are eligible to receive Medicare payments. | |  | c. | ​CMS does not perform hospital inspections. | |  | d. | ​CMS accreditation is mandatory for all hospitals in the U.S. |  |  |  | | --- | --- | | *ANSWER:* | b | |